

Are you ready to be a part of something bigger? As one of Canada's Best Managed Companies, Mega Group values the talents and abilities of our employees and seeks to foster an open, cooperative, and flexible environment in which employees can thrive. Being a proudly Canadian company means we're always looking for smart, enthusiastic, and passionate team members who reflect the communities we serve. Join our team today and take pride in helping our neighbours turn their businesses into success.

Make an impact with our Credit team as a **Bilingual Account Manager** in our **Saskatoon** office.

What you will do:

- Effectively manage arrears for ongoing accounts and those in default.
- Ensure accounts remain within their established credit facility.
- Maintain strong communication with Members to build relationships and provide optimal customer service.
- Log credit customer interactions in the Customer Relationship Management (CRM) system (Salesforce).
- Verify the validity of security and documentation for assigned accounts.
- Analyze financial statements and make necessary adjustments to accounts and/or security during annual reviews and as needed.
- Facilitate Member reporting by collecting and reviewing financial information.
- Keep the Vice President of Credit & Administration and/or the General Manager of Credit Services informed of any risks within the assigned portfolio.
- Collaborate with other departments to support corporate objectives.
- Stay up to date with technological advancements in the industry.
- Manage department projects as required.

What you offer:

- Minimum of five (5) years of experience in account management, commercial credit granting, and operational oversight.
- Bachelor's degree in Commerce or Certified Credit Professional (CCP) designation.
- Bilingualism (English/French) is required.
- Knowledge of the Personal Property Security Act (PPSA) and other security instruments, with training anticipated to attain proficiency in preparing and registering securities across Canada.
- Strong communication, negotiation, and customer service skills.
- Excellent analytical and problem-solving abilities.
- Proven ability to make decisions and follow through on commitments.
- Proficient in systems, technology, and Microsoft Office 365.
- Experience in debt collection and bankruptcy processes is considered an asset.
- Supervisory experience is considered an asset.

What we offer:

- Health and Dental coverage
- Health Care Spending Account
- Lifestyle Account
- Gainshare
- RRSP Plan
- Employee Assistance Program

- Social and charity committees
- Hybrid work possibilities
- Healthy work-life balance
- Positive company culture
- Training and development opportunities
- The personal fulfillment of supporting local businesses

Who we are:

Making independent retailers stronger is not just a tagline, it is our entire reason for being. For 60 years, Mega Group has provided a competitive edge to like-minded Canadian independent home goods retailers by providing programs and services that save them time and money. Entirely member-owned, Mega Group provides the combined expertise and scale in the areas of Retail financial support, Digital business, and Business Fundamentals that our members cannot easily access or afford on their own.

Want to learn more? Check out our [website](#) and follow us on [Facebook](#).

Our goal is to support local businesses. We believe the best way to do that is by building a team with various backgrounds, cultures, and perspectives to help make our vision a reality. Diversity and inclusion fuel our innovative solutions and unite us with our members and the communities we serve. We have a nationwide, multicultural, and diverse member base - we want to reflect that inside our walls.